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II. ABA Profile of Legal Malpractice Claims 2008-2011





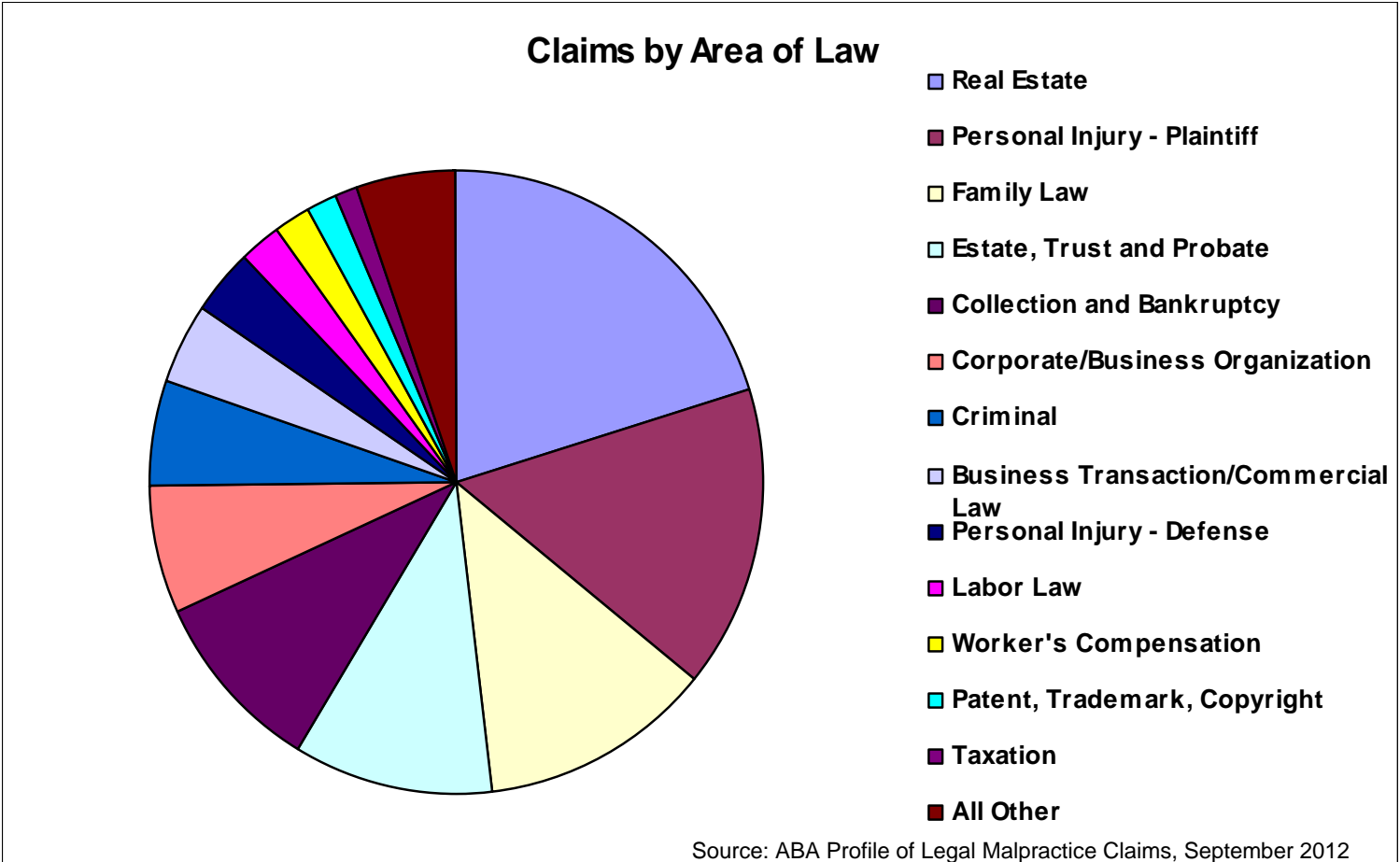
- A. Highlights of the ABA Profile of Legal Malpractice Claims**
- B. Claims by Area of Law**
- C. Top 5 Claims 2008 to 2011**
- D. Claims by Firm Size**
- E. Claims by Type of Activity**
- F. Percent of the General Type of Alleged Error in 2011 Study**
- G. Claims by Expense Paid**
- H. Percent of Claims by Indemnity Dollars Paid to Claimant in 2011 Study**
- I. Percent of Claims by Total Dollars Paid to Claimant in 2011 Study**



- For the first time in the history of the study, **Personal Injury – Plaintiff** is not the single largest area generating claims.
- **Real Estate** is now the largest area generating claims.
- Year to year data from 2004 to 2011 indicated **Real Estate** took first place in 2006, peaking in 2007 and 2008.
- **Collection and Bankruptcy** has seen a marked increase in claim activity. History of general decline since 1985 study.
- Activity generating most claims remained **Preparation, Filing, Transmittal of Documents**. Second is **Advice**.
- 15% increase since 2007 study in claims closed with **No Payment, Claim Abandoned**.

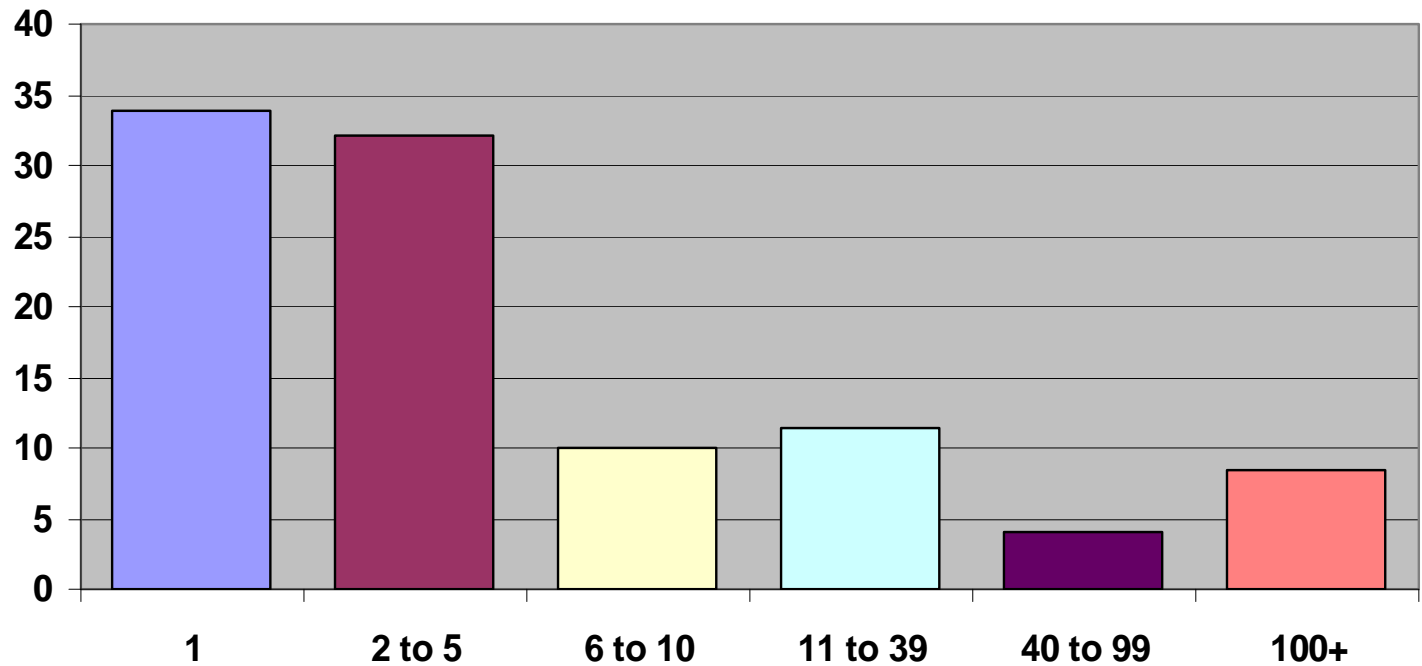
Source: ABA Profile of Legal Malpractice Claims, September 2012

B. Claims by Area of Law – 2011 Study





Percentage of Claims by Number of Attorneys in Firm

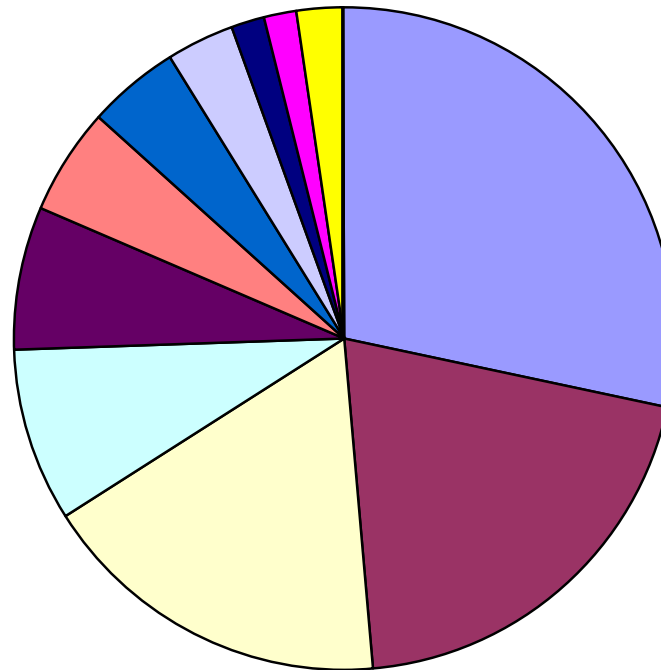


Source: ABA Profile of Legal Malpractice Claims, September 2012

E. Claims by Type of Activity



Claims by Activity

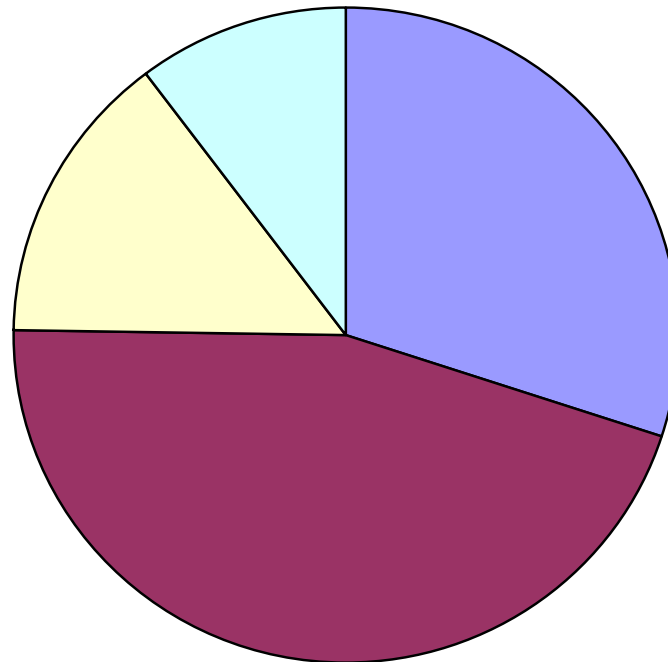


- Preparation, Filing, Transmittal of Documents
- Advice
- Commencement Action/Proceeding
- Pre-Trial, Pre-Hearing
- Settlement/Negotiation
- Trial or Hearing
- Title Opinion
- Investigation - Other than Litigation
- Post Trial or Hearing
- Appeal Activities

Source: ABA Profile of Legal Malpractice Claims, September 2012



Claims by Alleged Error

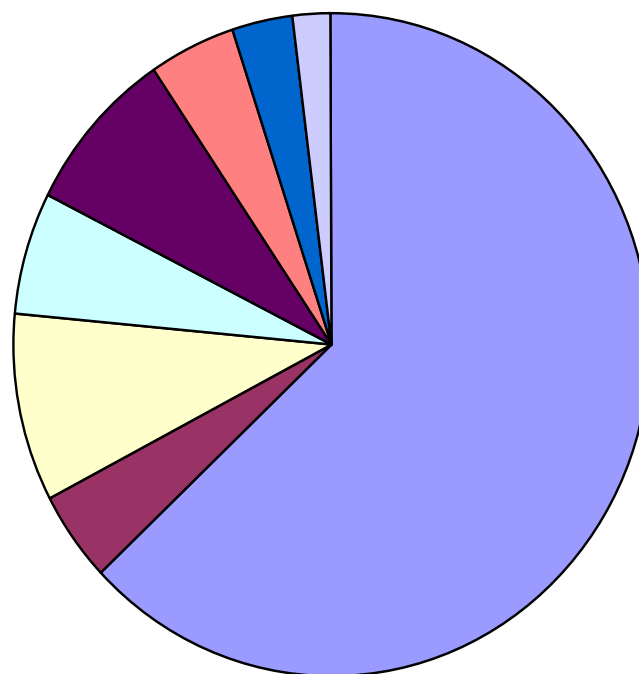


- Administrative Errors
- Substantive Errors
- Client Relations
- Intentional Errors

Source: ABA Profile of Legal Malpractice Claims, September 2012



Claims by Expense Paid

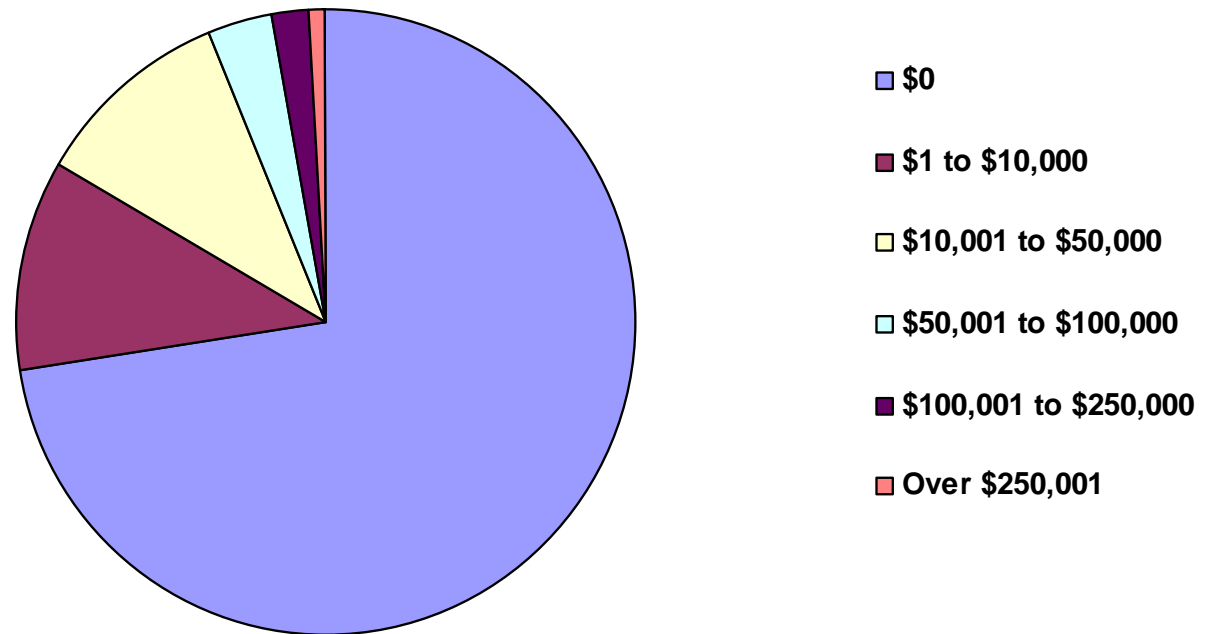


- \$0
- \$1 to \$1,000
- \$1,001 to \$5,000
- \$5,001 to \$10,000
- \$10,001 to \$25,000
- \$25,001 to \$50,000
- \$50,001 to \$100,000
- Over \$100,000

Source: ABA Profile of Legal Malpractice Claims, September 2012



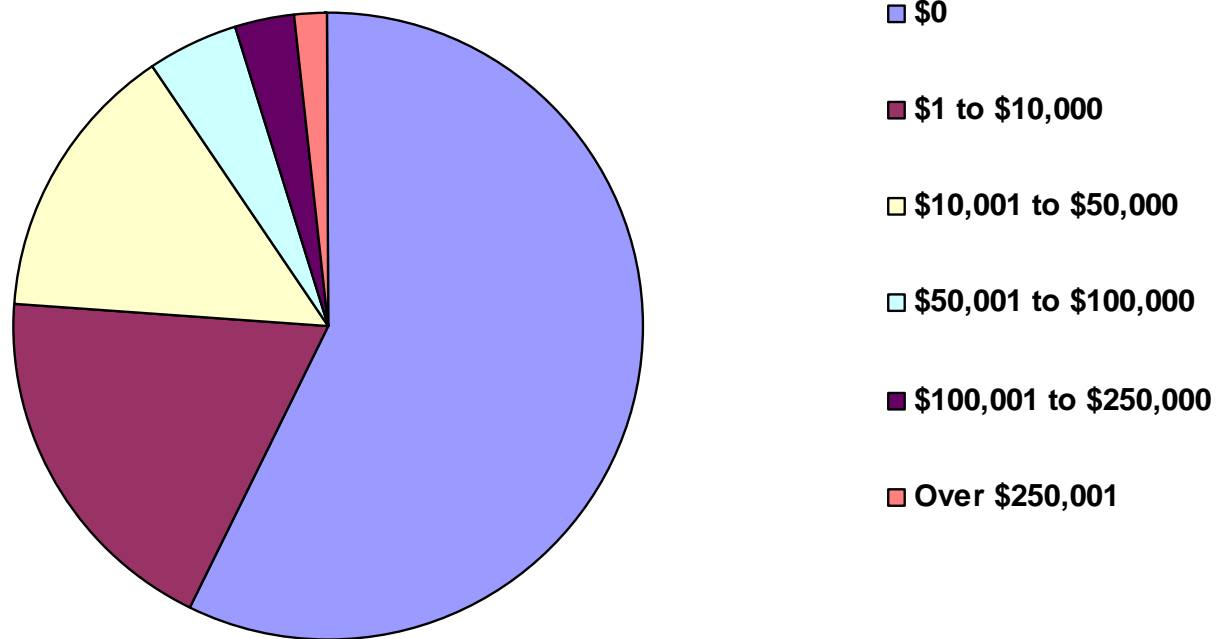
Claims by Indemnity Dollars Paid to Claimant



Source: ABA Claim Profile of Legal Malpractice Claims, September 2012



Claims by Total Dollars Paid to Claimant



Source: ABA Profile of Legal Malpractice Claims, September 2012